

## General Requirements for Direct Billing services

If you wish to apply for Direct Billing as your preferred settlement method, we require the following:

- a copy of your valid insurance ID card or in the case of medical assistance company a letter of guarantee of payment (GOP).
- valid contact details such as e-mail, telephone, address (part of Confidential Form)
- completed and signed Payment Policy form including your valid credit or debit card details. We accept all major credit or debit cards (VISA, VISA Electron, Maestro, MasterCard).

Please note that insurance companies vary in the scope of treatments they are able to reimburse to their clients and it is not common practice to disclose relevant insurance policy to your medical provider. Thus for details of your coverage (such as possible deductibility, co-payments and exclusions) please do contact your insurance company directly. We are happy to assist with disclosure of any additional medical information if needed. However, the major responsibility for declined or partially settled claims lies upon the insured client.

For more information about our Direct Billing benefit procedure please contact us at [billing@canadian.cz](mailto:billing@canadian.cz)