

## General Requirements for Direct Billing

**If you wish to use direct billing as your preferred payment method, we will require the following:**

- a copy of your valid insurance ID card or in the case of medical assistance company a letter of guarantee.
- valid contact details such as e-mail, telephone, address (part of Confidential Form)
- completed and signed Payment Policy document including your valid credit or debit card details. We accept all major credit or debit cards (VISA, VISA Electron, Maestro, MasterCard, AmEx).

Please note that insurance companies vary in the scope of services they are able to reimburse to their clients for, and it is not common policy to disclose their insurance conditions to the medical provider. Therefore, for information about your insurance policy (such as possible deductibles, co-payments or exclusions), please consult your insurance company directly. We are happy to assist with disclosure of any additional medical information needed. However, the major responsibility for denied or partially paid claims lies upon the insured client.

For more information about our direct billing benefit, please contact us at [billing@canadian.cz](mailto:billing@canadian.cz)