

General Conditions for Direct Billing Services

If you would like to use our Direct Billing services, we require the following:

- **A valid insurance card** or, in the case of an assistance company, a **Guarantee of Payment (GOP)**.
- **Valid contact details**, including your email address, telephone number, and address.
- **A completed and signed Direct Billing Payment Policy form**, including valid payment card details.
We accept all major payment cards except **American Express (Amex) cards**.

Please note that Canadian Medical does not have access to the specific terms of your insurance policy or details regarding the scope of your insurance coverage. We therefore recommend contacting your insurance provider in advance to confirm which healthcare services are covered and whether any co-payments, additional charges, or other fees may apply.

Canadian Medical will provide the insurance company with all necessary information regarding the services provided.

The client is responsible for any outstanding amounts or costs that are not covered or are rejected by the insurance company.

If you would like to use our direct billing services, please contact us at directbilling@canadian.cz.